

South Edinburgh Public Partnership Forum Steering Group

Draft Notes of Meeting
Thursday 5 August 2010 : 12.30pm to 2.30pm

Whale Art Agency, 30 Westburn Grove, Edinburgh EH14 2SA

Present

Heather Levy	South Edinburgh PPF Chair
Jim Kendall	South Edinburgh PPF Vice Chair
Linda Arthur	South West Neighbourhood Partnership Health Inequalities Group Chair & Wester Hailes Health Agency
Angus Gunn	Deputy representative Edinburgh Community Health P'Ship
Helen Ogg	Lothian Diabetic Representative Group
Norman Tinlin	Pentlands Neighbourhood Partnership Health & Employment Sub Group
Cllr Ian Perry	South Central Neighbourhood Partnership
Patricia Whalley	Patients Council Chair, REH
Betty Milton	City for All Ages
Anne Robertson	LCIL
William Reid	Community Ability Network
Betty Milton	City for All Ages
Eoghan Howard	Wester Hailes resident

Observers - SEPPF Community Members

David Atiyah

In attendance

Bob Anderson	Chair, Edinburgh Community Health Partnership (ECHP)
Susan Austin	Scottish Health Council Local Officer
Lesley Baxter	Public Involvement Coordinator, ECHP
Irene Garden	Convener, North Edinburgh PPF
Al Garden	North Edinburgh PPF
David White	Assistant General Manager, ECHP
Lynda Cowie	Chief Nurse, ECHP

Apologies

Isobel Miller	Lothian Diabetic Representative Group
Rena Linton	Dumbryden & N/C
Jason Lee	Liberton / Gilmerton Neighbourhood Health Inequalities Sub Group & Libertus
Robin Morris	South Central Neighbourhood Partnership
Jamie Wallace	Caledonia Youth
Hazel Rendall	Liberton / Gilmerton Neighbourhood Health Inequalities Sub Group & VOCAL

Item 1 - Welcome and Introductions

The Chair welcomed everyone to the group and asked everyone to introduce themselves.

Item 2 - Presentation

Presentation – Lynda Cowie

Copy of presentation attached / enclosed with minutes.

There are approximately 1,800 community nurses in Edinburgh (population approximately 500,000)

Community nurses are district nurses, health visitors and school nurses.

Each of the four Local Health Partnerships in the Edinburgh Community Health Partnership has a Community Nurse Manager.

Community nursing is currently being modernised to deal with an ageing population and with difficulties in recruiting Community nurses.

Community nurses will still work with GP practices but teams or 'clusters' are being developed to provide support and cover to each other and to ensure a standard of care.

Most GP practice nurses are employed directly by the practice.

Questions and issues that were raised following the presentation were as follows.

- Communication and information is very important to patients and praise was given by a group member for the Intensive Home Treatment Team (IHTT) for a high standard of communication
- A Long Term Conditions project called Talking Points and the transition from maternity services to health visitors were highlighted as excellent services.
- More and more services are being developed to help people to receive care in their own home rather than in hospitals or care homes.
- Mental Health – a question was asked about who chooses where a patient being discharged back into the community is placed. The Council has the main input in this instance but health could have input into the grading of the 'certification'.
- Visual Impairment – a question was asked about training given to health service staff to ensure visually impaired patients are given adequate support with, for example, eating. The coloured tray system is being used which identifies people who require support to eat. Compassionate Care training for staff also addresses these issues.
- P Whalley informed the group that the NHS Lothian 'Improving the Patient Experience Group – Nutrition' will be presenting feedback from patient experience which can be fed back to the SEPPF members.

Action

LB to circulate copies of slides

L Arthur to inform group about Wester Haven

P Whalley to update group on feedback from patient experience work

Item 3 - Apologies

As above

Item 4 – Notes of previous meeting – 1 June 2010

Notes were approved

Item 5 – Matters arising

Members who had not already sent in their completed registration forms to L Baxter were requested by the Chair to do so as quickly as possible.

Item 6 – New Matters

Event attended

Engaging Young People - Liberton and Gilmerton Neighbourhood Partnership

This event was attended by H Levy, A Gunn and L Baxter.

The event provided young people with a platform to promote issues and aspects of life which may otherwise go unnoticed. It also allowed adults who can affect change to engage positively with young people. The young people used different media such as film to present issues and / or suggestions for improvement from their perspective.

Questions and issues raised from SEPPF members were as follows.

- It's important for the SEPPF to find ways to engage with young people. The PPF must go to them, it can't expect them to come to PPF meetings.
- It's great for the SEPPF to 'tag onto' events and projects organised by partner organisations.

A full report is to be produced from the youth event which will be circulated to the SEPPF.

Action

L Baxter to circulate report when received

Upcoming Events

South West Edinburgh Learning Information Fair

A stand has been booked for the Fair at Westside Plaza Shopping Centre, Wester Hailes on Friday 20 August from 10.00am to 2.00pm.

Any steering group members who are available would be welcome to man the stand.

Members of the public will be invited to complete a simple survey form and SEPPF

Note of Interest forms for community members will also be available. (forms attached / enclosed)

Tesco Community Event – Colinton Mains

Saturday 4 September

The SEPPF will have a stand.

SEPPF members who can help on the day are invited to attend

Action

SEPPF members to come up with ideas for other community events they could attend.

SEPPF members to attend above events if possible.

Communication Project

The Chair outlined the proposal which had been circulated with the agenda. The issue of how the health service informs and communicates with the public is raised by the public on a regular basis, indeed it had been raised at the first two SEPPF meetings and also in this meeting. The informing people / PPF web pages on the NHS Lothian website would provide one way to inform people about getting involved, health services, access to services, links to other useful information etc. Ideas about developing other forms of information would also be gathered during the course of this project.

The aims of the project would be as follows.

1. To develop the 'Involving People - PPF' web pages on the ECHP website (on the NHS Lothian Website) to inform and communicate with people about ECHP services and how to access them.
2. To engage with local people to find out what is needed on the PPF web pages (and from health information in general)

3. To support wider community engagement in the development of the PPF web pages (and other ways of providing information).

L Baxter tabled the results of a survey carried out by the North Edinburgh PPF at a health fair in June which showed that 19 out of the 27 people would look on the Internet for information about health services etc.

A survey form will now be developed to find out how people look for information on the internet to ensure that appropriate routes onto the web pages are established (for example 'Google').

Members were asked to come up with some relevant questions for the survey form and to write down which groups, organisations and people they will approach to ask to complete the survey forms.

Other issues that were discussed by the members were as follows.

- The members were told that North Edinburgh PPF was also going to be involved in the project.
- Developing a logo for the PPFs would be useful.
- A leaflet through every door seems to be another good way to reach people.
- There could be a 'youth page' on the PPF pages.
- Make sure that most appropriate words are used to 'Google'.
- It will improve the visibility of the PPFs.
- Link to PPF pages will appear on NHS Lothian homepage.
- This project achieves the aims of the PPF.
- There could be links to many other web pages to provide the public with information.
- There will be a 'URL' link to the PPF pages.

Action

L Baxter to circulate tabled papers.

Members asked to complete the forms and return to L Baxter if not completed at the meeting.

Draft survey to be produced – L Baxter, H Levy.

Item 7 – CHP Feedback

The representative feedback forms were circulated with the agenda.

Summaries from August papers are attached / enclosed.

Item 8 – AOCB

- W Reid proposed that one meeting venue should be used that meets the needs of the majority of members.
- Another member suggested Waverley Gate as a venue which is the new NHS Lothian office premises at the East end of Princes Street. It wouldn't cost anything to hire and it's serviced by numerous bus routes.
- S Austin said she would investigate whether Pentland House, another NHS Lothian premises at Chesser, would be available. It is not so well serviced by public transport.
- The Community Centre at Prestonfield Avenue was also suggested.
- W Reid also asked for all members to switch off mobile phones prior to a meeting unless required for emergency purposes.
- L Arthur informed the group about a project which will be launched shortly in Wester Hailes called Wester Haven which is for people affected by cancer. She will send information for the group when it's available.

Item 9 – Date of next meeting

Thursday 5 August – 12.00noon to 2.30pm

Venue: To be confirmed